



# ALL YOU NEED TO KNOW ABOUT THE **Expanded Social Package**

The Expanded Social Package (ESP) targets vulnerable residents in the City such as:

- The unemployed;
- Women and children;
- Youth;
- Senior citizens;
- Persons With Disabilities (PWDs);
- Displaced persons.

People with different levels of need will qualify for different levels of subsidy according to the City's measure of poverty. Residents do not need to be municipal account holders to apply or a homeowner to qualify for the metered service benefits.

## Qualifying criteria

- Be a South African citizen;
- Must reside within City of Johannesburg's boundaries;
- Must be within the required salary band of R5 852,28 per month ;
- Must re-apply every six months.

## Documents required for registration

- Proof of income, SASSA Card, 3 months bank statements;
- Sworn affidavit confirming applicant has no bank account and no additional income;
- Proof of residence, ie, City of Johannesburg Rates and Taxes statement ;
- Identity document;
- City Power pre-paid meter account number;
- Eskom pre-paid electricity account number, conventional account number;
- Johannesburg Water account/ pre-paid account number (ITU number on the receipt).

## Types of rebates you may qualify for:

- Water subsidy;
- Electricity subsidy.

## Other rebates include non-metered services: For pensioners (aged 60 and above)

- Rates sewer and refuse on properties under R2 500 000.00 (Two million, five hundred thousand rand);
- The property must be owned by the pensioner.

## For working age citizens and the unemployed (aged 18-59)

- Rates rebate on properties valued under R500 000.00 (five hundred thousand rand);
- The property must be in the name of the account holder.



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