

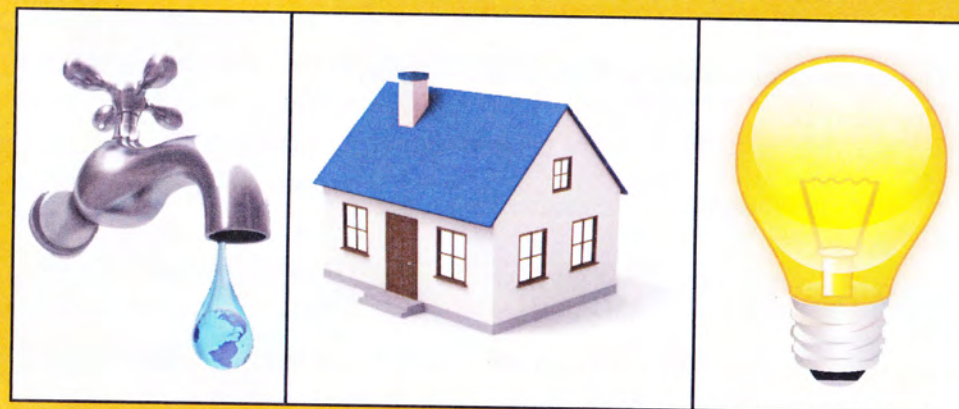
For more information please contact:

City of Johannesburg

Social Development

Tel: 011 407 6688 / 6435 / 6515

www.joburg.org.za



City of Johannesburg **Expanded Social Package (ESP)**

How to benefit from the ESP?

The logo for the City of Johannesburg, featuring the word "Joburg" in a stylized font with a small figure of a person standing on the letter "o".

Designed and Printed by the
City of Johannesburg GCSS:
SHELA & FCM Printing Department

T- 011 407 7203 / 7494 / 7202
E- zerinav@joburg.org.za
ashleew@joburg.org.za

The logo for the City of Johannesburg, featuring the word "Joburg" in a stylized font with a small figure of a person standing on the letter "o".

ALL THE REVENUE CENTERS - WHERE YOU CAN REGISTER FOR ESP

REGION	ADDRESS		
1. Lord Khanyile Multi Purpose Centre	REVENUE CENTRE	A	4326 Makhanya Drive, Ivory Park
2. Ebony Park Pay Point	REVENUE CENTRE	A	1505 Acacia Street, Ebony Park
3. Rabie Ridge Thusong Centre	REVENUE CENTRE	A	Corner Korhaan Street and Kraai Street, Rabie Ridge (Next to BP Garage
4. Mayibuye Pay Point	REVENUE CENTRE	A	2328 Corner Theresa and Mastiff Street, Commercia Ext 34, Mayibuye
5. Randburg Civic Centre	REVENUE CENTRE	B	Corner Jan Smuts and Braamfisher Avenue, Randburg
6. Roodeport City Hall	REVENUE CENTRE	C	Beladina Street, Traffic Department, Roodeport CBD
7. Jabulani Civic Centre (UBC)	REVENUE CENTRE	D	No 1 Koma Road, Jabulani
8. Pimville Revenue Centre	REVENUE CENTRE	D	2943 Modjadji Street Zone 2, Pimville
9. Orlando East COJ Centre	REVENUE CENTRE	D	1425 Sofasonke Street, Orlando East
10. Orlando West Shared Revenue Centre	REVENUE CENTRE	D	Corner Pela and Sisulu, Orlando West
11. Diepkloof People's Centre	REVENUE CENTRE	D	1729 Ugoye Street, Zone 1, Diepkloof
12. Kopanong (Dobsonville) Civic Centre	REVENUE CENTRE	D	2332 Luthuli Street, Dobsonville
13. Meadowlands Revenue Centre	REVENUE CENTRE	D	47 Heckoord Street, Circle Zone 2, Meadowlands
14. Chiawelo Office	REVENUE CENTRE	D	Office 989 Tshabuse Street, Chiawelo
15. Zola Admin Office	REVENUE CENTRE	D	3700 Masizakhe Street, Zola North
16. Protea North Administration Office	REVENUE C ENTRE	D	299/49 Kunene Street, Protea North
17. Alexandra Multi-Purpose Centre	REVENUE CENTRE	E	Corner 8th Avenue & Roosevelt, Alex Multi-purpose Centre, Alexandra

Cont....

18. Eureka House	REVENUE CENTRE	F	92 Corner Marlborough Street and Rosettenville Road, Springfield
19. Thuso house	REVENUE CENTRE	F	61 Jorissen Street, Braamfontein
20. CJ Cronje	REVENUE CENTRE	F	80 Loveday Street, Johannesburg CBD
21. Vrededorp/Jan Hofmeyer	REVENUE CENTRE	F	3 Sonneblom Street, Vrededorp
22. Ennerdale Civic Centre	REVENUE CENTRE	G	5449 Corner Katz & Smit Street, Ennerdale Ext 9
23. Eldorado Don Mateman Hall	REVENUE CENTRE	G	4064 Link Crescent Street, Eldorado Park
24. Orange Farm Customer Service Centre	REVENUE CENTRE	G	15747 Orange Farm Pay point (Next to SAPS), Orange Farm
25. Lenasia South Customer Service Centre	REVENUE CENTRE	G	Corner Wellington and Wimbledon Street, Lenasia South
26. Old Corobrik.Office	REVENUE CENTRE	G	K43 Highway Road, Old Corobrick, Lenasia
27. Lenasia Civic Centre	REVENUE CENTRE	G	Corner Rose Ave and Eland Street , Lenasia

ADDITIONAL CENTRES

1. Hikensile Skills Centre	Community Clinic	A	8786 Corner Koko & Molwanana Street Ext 3, Ivory Park
2. Diepsloot Skills Centre	Skills Centre	A	1131 Ngonyama Street, Diepsloot
3. Westbury	Recreation Centre	B	462 Corner Florida & Robert Avenue, Westbury
4. Riverlea	Recreation Centre	B	Corner Colorado & Avon Str, Riverlea
5. Sol Plaatjie	Community Clinic	C	Sol Plaatjie, Durban Deep
6. Davidsonville	Community Clinic	C	Corner Minnaar & Campbell Street, Davidsonville
7. Orlando West (Shanty)	Community Clinic	D	1000 Armitage Road, Orlando West
8. Mofolo South Clinic	Community Clinic	D	579 Elias Motswaledi Road, Mofolo
9. Slovoville Clinic	Community Clinic	D	1082 Corner Ingwe & Lizard Street, Slovoville
10. Eastbank Clinic	Community Clinic	E	Corner Springbok & Impala Crescent, Eastbank
11. Riverpark Clinic	Community Clinic	E	Corner Asandlana & Asikwelwa, Riverpark Ext 9
12. South Rand Rec Centre	Recreation Centre	F	Corner Geneva and Outspan Road, South Hills
13. Poortjie Skills Centre	Skills Centre	G	737 Kumbeka Street, Poortjie
14. Vlakfontein Skills Centre	Skills Centre	G	4391 Hadededa Street Cnr Kgotso Ext 3, Vlakfontein



- The ESP is a rebate and once your rebate is exhausted you are liable for additional consumption.
- The ESP does not write off existing municipal services
- Individuals must register on or before the 15th of the month to receive benefits in the next month, failure to do so means that benefit pass through will reflect in the subsequent month.
- ESP queries can be logged via telephone/email

Tel: 011 407 6688

011 407 6435

011 407 6515

Email: Thandisizwedasi@joburg.org.za

FaridaM@joburg.org.za

Tinos@joburg.org.za

1. Register now for the Expanded Social Package and qualify for Free Basics Services (FBS)

2. The Expanded Social Package (ESP) targets vulnerable residents in the City such as:

- The unemployed
- Youth
- Persons With Disabilities (PWDs)
- Women and children
- Senior citizens
- Displaced persons

People with different levels of need will qualify for different levels of subsidy according to the City's measure of poverty. Individuals do not need to be account-holders to apply or a homeowner to qualify for the metered service benefits.

3. What are the benefits?

- Water subsidy
- Electricity subsidy

4. Other Rebates include Non-Metered Services: For Pensioners (Aged 60 and above)

- Rates sewer and refuse on properties valued under R2 000 000.00 (two million rand).
- The property must be owned by the pensioner.

5. For Working age Citizens and the Unemployed (Aged 18-59)

- Rates rebates on properties valued under R450 000.00
- The property must be in the name of the account holder.

Individuals will further qualify for referral for programmes and services offered by the City Of Joburg departments e.g. Skills Development, Social Service

Interventions, Food Resilience, Youth Programmes, and Intervention Programmes for the Homeless etc.

Individuals must re-register every six (6) months for continued benefits. If there is any change in individual circumstances eg. income, physical address, account number etc. Please visit your nearest ESP registration centre to update your information. Individuals can only register one (1) property to benefit from the ESP programme.

City Power Pre-Paid account holders must activate their rebates after registering for the first time at City Power Head Office, 40 Heronmere Road, Reuven, Booysens.

To qualify for the ESP package you must:

- Be a South African citizen
- Must reside within CoJ Boundaries
- Monthly Income (0- income not exceeding R5 578.91 per month)

Documents Required for Registration?

- Proof of income (SASSA) Card AND 3 Months Latest Bank Statement or Sworn affidavit confirming that you do not have a bank account and no other source of income.
- Identity document
- City of Johannesburg Rates and Taxes Account
- City Power Pre-Paid Meter Account Number
- Eskom Pre-Paid Electricity Account Number, Conventional Account Number
- Johannesburg Water Account/ Pre-paid Account Number (ITU Number on the receipt)

Re-registration process:

- The documents required for the re-registration process is the same as new registration.